



**'Those people who say it can't be done should get out of the way of those who are doing it'**

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## ▶ **PROBLEM SOLVING/DECISION MAKING**

'We know what we have to do, we just don't know how to do it.'

A common cry from those faced with either problem-solving or decision making tasks.

This workshop is for those seeking a more scientific approach than working on subjective instinct or wild guesses.

### **WHO IS IT FOR?**

- It is an excellent workshop for leaders and members of project teams
- It is a useful grounding for managers at all levels
- It provides invaluable techniques for achieving empowerment

### **WHAT WILL IT COVER?**

This is a technique-filled workshop. It introduces the most useful problem-solving and decision making tools currently available to organisations. It will cover subjects such as:

- Brainstorming
- Fishbone diagrams
- Critical path analysis
- Process mapping
- Nominal group technique
- Pareto analysis
- Evaluation strategy
- Action planning
- Forcefield analysis

### **COURSE DURATION:**

**3 DAYS**

### **NUMBER OF PARTICIPANTS:**

**8 - 12**

